



Applying to process Cabcharge payment products in taxis Road Map for Applicants and Acquirers

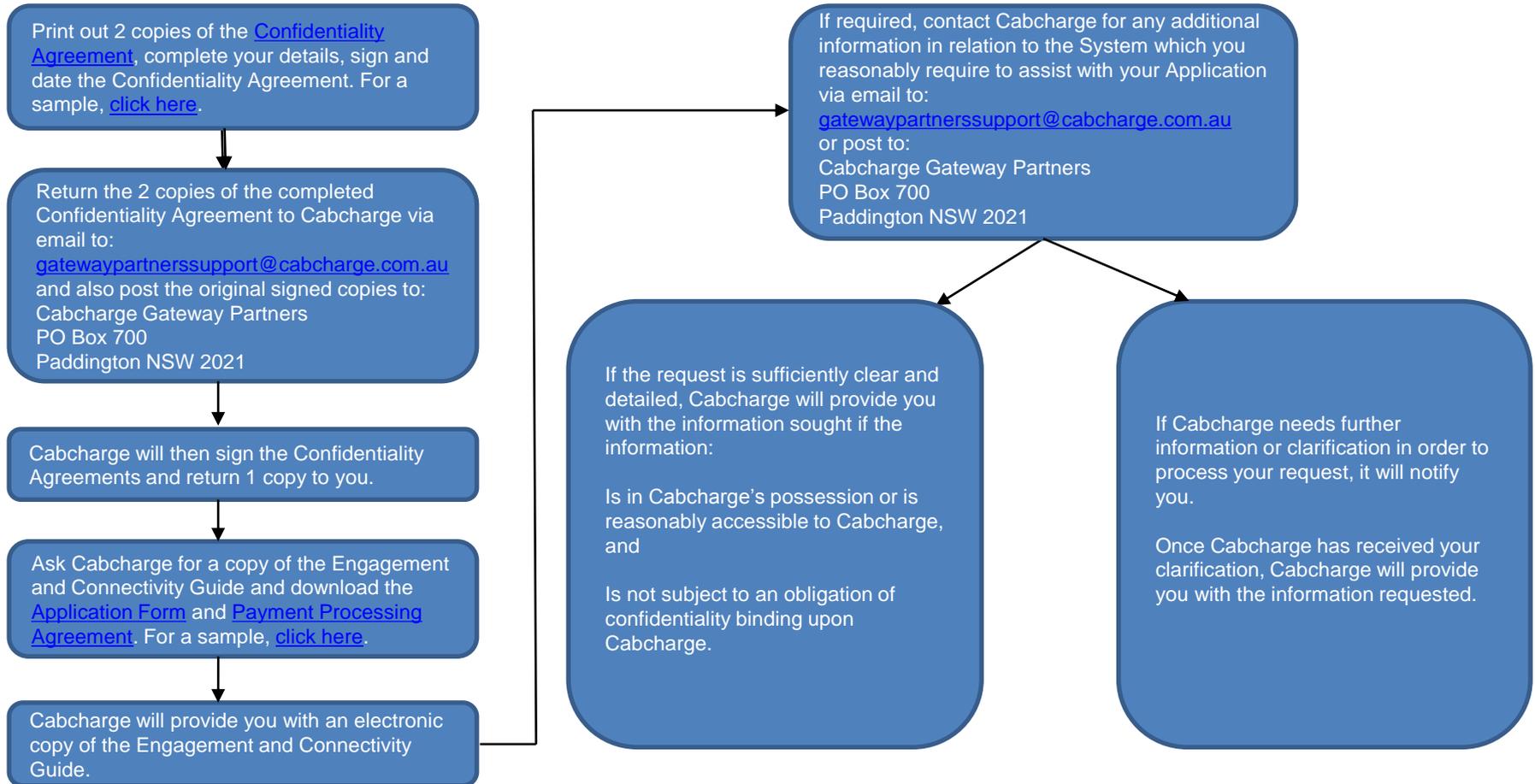
July 2015

ON THE MOVE



Preliminary Phase

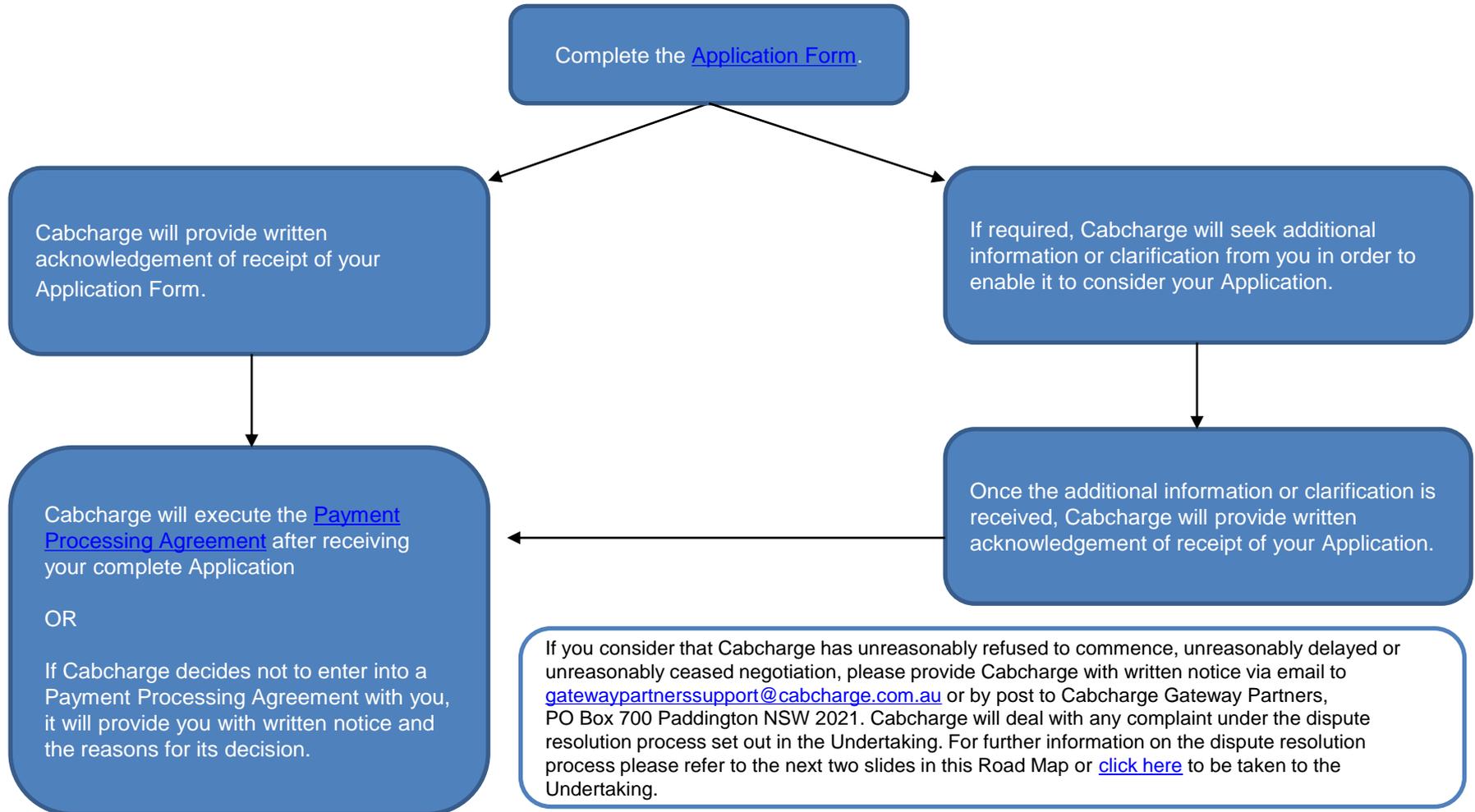
Applicants and Acquirers





Making an Application – Payment Processing Agreements

Applicants





Dispute Resolution Process

Applicants

Initiated by Applicant

Provide written notice to Cabcharge via email to: gatewaypartnerssupport@cabcharge.com.au or by post to Cabcharge Gateway Partners PO Box 700, Paddington NSW 2021 that you consider Cabcharge has unreasonably refused to commence, unreasonably delayed or unreasonably ceased negotiations with you.

Cabcharge will be in contact with you about jointly appointing an independent third party to arbitrate the dispute.

If we cannot agree on an independent third party to arbitrate the dispute, Cabcharge will request the President of the Institute of Arbitrators & Mediators Australia to appoint an independent third party to determine the dispute.

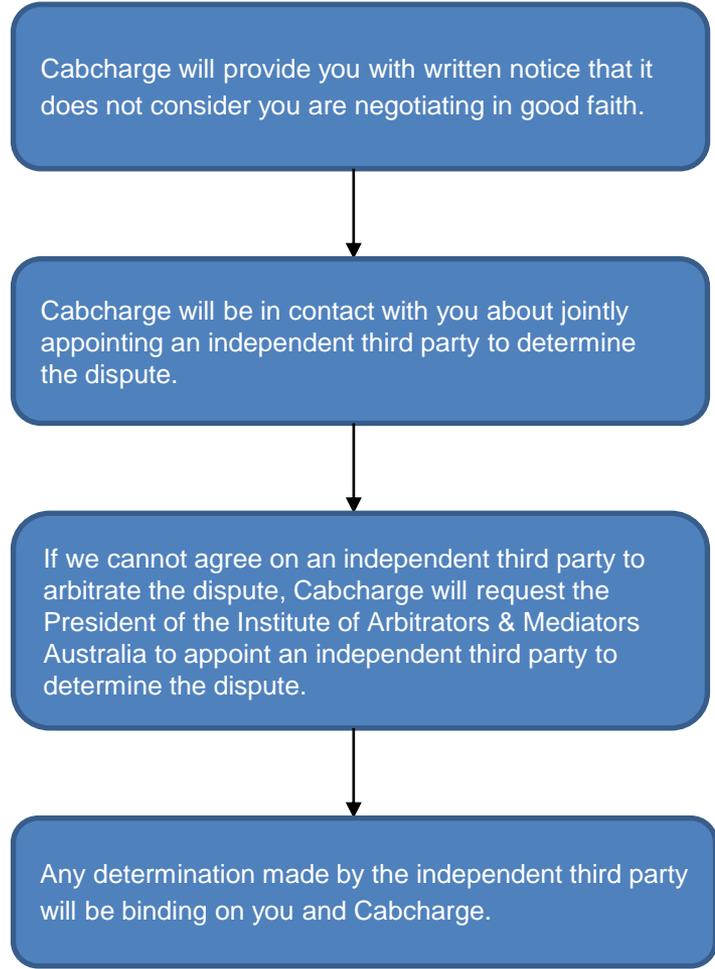
Any determination made by the independent third party will be binding on you and Cabcharge.



Dispute Resolution Process

Applicants

Initiated by Cabcharge





Post execution of Payment Processing Agreement

Applicants and Acquirers

On execution, if it has not already done so, Cabcharge will provide you with a copy of the Engagement and Connectivity Guide.

Cabcharge will provide you (and if applicable, the Acquirer/ACCC) with a detailed timetable setting out the key steps which need to be taken in order for you to perform the Services and estimated dates for completion of these steps.

Cabcharge will provide regular updates specifying whether progress with the timetable is on schedule.

Cabcharge

ON THE MOVE